



## **Gizmo Partners with AAPT to Smooth the Way for WiFi Adoption in Australia**

*Gizmo to provide in-home tech support bundle for AAPT's New WiFi customers*

**Sydney, NSW – 05 December, 2006** – Gizmo, the support service designed to help Australians get the most out of their computer and digital lifestyle gadgets, today announced a service partnership with AAPT to provide in-home tech support for AAPT's new WiFi modem customers. The partnership comes on the heels of Gizmo's expansion from Sydney into Melbourne, Brisbane and Canberra metropolitan areas as the company brings home tech support services to more people across the nation.

Gizmo will be offering a specialised home network support bundle to complement the rollout of AAPT's new WiFi service, due for launch in early December. Gizmo's support bundle will include help with setting up AAPT's WiFi modem and connecting it to home peripherals; ensuring that the new home network is secure and protected; and also includes basic hints and tips on how to maximise the performance of the new set-up.

Wireless networks give people the freedom to share music, files and printers as well as connect to the internet from anywhere in the home.

"Through our partnership with AAPT, Gizmo is helping Australians get the most out of their new digital lifestyle investments," said Brett Chenoweth, Gizmo's CEO. "As more people adopt services like AAPT's WiFi modem offer, Gizmo will be on hand to ensure it runs smoothly, securely and trouble-free."

Greg Armstrong, Head of Marketing, Consumer and Small Enterprise, AAPT said, "The AAPT home WiFi modem offer presents great value for those consumers who are looking for a cost effective wireless network solution for the home. We understand that customers want to get the most out of WiFi services by being able to link up more than one PC or even how they can link WiFi to other home products such as house alarms, stereo systems, air conditioners etc. The addition of Gizmo's installation services makes the digital wireless home a lot more achievable."

The AAPT and Gizmo WiFi network bundle will be available for \$199, which includes the AAPT WiFi modem and a home visit to set-up the new WiFi home network.

Gizmo also has a wide list of additional service packages designed specifically to address the diverse needs of home technology and digital devices. Home service visits are priced at a flat rate<sup>1</sup> and range from \$120 to \$240 depending on the service required while over the phone service is a flat \$60 (support that requires less than ten minutes costs only \$20). Additionally, Gizmo offers a 'no fix, no fee' guarantee<sup>2</sup>.

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### **About Gizmo**

Gizmo is an Australian owned and operated company that provides comprehensive in-home and phone technical support service for a wide range of technologies used in the home. As the computer and its related gadgets become more and more a part of everyday life, Gizmo helps Australians get the most out of it.

Gizmo service is available from 8am to 10pm weekdays and 9am to 6pm on weekends. For more information or for Gizmo service, please visit [www.gizmo.com.au](http://www.gizmo.com.au) or call 1300 275 449.

### **About AAPT**

Established in 1991, AAPT provides a range of voice, mobile, data and Internet services to business, government, wholesale and residential customers throughout Australia, supported by an extensive national voice and data network. AAPT is a member of the Telecom New Zealand group of companies. For more information, visit [www.aapt.com.au](http://www.aapt.com.au)

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<sup>1</sup>Cost of additional hardware or software is not included in service fee.

<sup>2</sup> In some cases, the solution may be that the customer needs to upgrade or replace software or hardware.

