



Hassle-free Computing for Everyone as Gizmo Rolls into Adelaide Town

Gizmo is here to help Adelaidians get the most out of their computers and related gadgets

Adelaide, South Australia – 31 July, 2007 – Gizmo, the flexible support service created to help every Australian bring their computers and digital gear to life in the home, today cut the ribbon on its on-site services in Adelaide metro.

Adelaidians can now invite professional Gizmotechs to their homes to help them with computer set up and health checks, wireless gear installation, and the general fixing of all kinds of gadgets including printers, digital cameras, webcams and MP3 players.

Gizmo is now truly national, providing telephone assistance right across Australia, with in-home support now available to everyone in Sydney, Melbourne, Brisbane, Canberra, Perth and now Adelaide.

“Gizmo is very excited to provide our service to people in Adelaide. I think we can all relate to the frustration of having technology issues and our Gizmotechs are delighted to be out on the road helping people here get their computers sorted and all their different gadgets working together in the home,” said Brett Chenoweth, Gizmo’s CEO.

Some of the latest Gizmo service packages include the following:

- **Shop with Me!** – A Gizmotech will consult you, come shopping with you, work within your budget and help with your home gadget purchases, ensuring that you purchase the best products to meet your needs
- **Network Me!** – Install the wireless gear you need (like a router and network card) and connect your computer to another computer or gaming console plus one other peripheral device, ensure your wireless network is set up securely to deter hackers and prevent your neighbours from ‘borrowing’ your internet connection, and show you how to get the most out of your networking.
- **Show Me!** – You can tell Gizmo something you’d love to be able to do and a Gizmotech will come to your home and show you how to do it
- **Networthy Test!** – A health check for your PC and its operating environment. A Gizmotech will provide a comprehensive examination and provide a detailed report outlining any issues that might be affecting processing power. The Gizmotech will then provide a full overview of what

needs to be done to ensure PC owners are getting the most from their hardware

- **Set Me Up!** – Media Centre PC customisation; connection to existing ISP; data transfer; and Media Centre training

Gizmo allows people to select from a wide list of service packages designed specifically to address the diverse needs of home technology and digital devices. Home service visits are priced¹ at a flat rate and range from \$120 to \$240 depending on the service required while over the phone service is a flat \$60 (support that requires less than ten minutes costs only \$20). Additionally, Gizmo offers a 'no fix, no fee' guarantee².

About Gizmo

Gizmo is an Australian owned and operated company that provides comprehensive in-home and phone support service for a wide range of technologies used in the home. As the computer and its related gadgets become more and more a part of everyday life, Gizmo is there to help Australians make the most of what's available to them.

Gizmo service is available from 8am to 10pm weekdays and 9am to 6pm on weekends. For more information or for Gizmo service, please visit www.gizmo.com.au or call 1300 275 449.

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¹Cost of additional hardware or software is not included in service fee.

² In some cases, the solution may be that the customer needs to upgrade or replace software or hardware.