



## **Gizmo Hits the Gold Coast Shores to Rescue Residents and their Gadgets**

*Gizmo strips away computer hassles, offering Gold Coast residents computer help home delivered*

**Gold Coast, Queensland – 12 September 2007** – Gizmo, the flexible support service created to help Aussies get peak performance out of their computers and digital gear in the home, today launched its on-site services on the Gold Coast.

Gold Coast residents can now enjoy a better relationship with their computers by calling a friendly Gizmotech to their homes to help with services including setting up computers and laptops, PC health checks, cleaning out viruses, installing wireless gear and connecting computers to other independent devices such as mobile phones, gaming consoles and MP3 players.

Gizmo has expanded its telephone assistance and in-home support service to now lend a hand to the people of the Gold Coast, adding to its current Queensland presence in Brisbane.

“Gizmo is excited to help Gold Coast residents bring their digital gadgets to life in their homes. Our Gizmotechs will be able to help locals free up their time by getting their computers and different gadgets working together, creating an easy and fun computing experience for them,” said Brett Chenoweth, Gizmo’s co-founder.

Some of the latest Gizmo service packages include the following:

- **Shop with Me!** – A Gizmotech will consult you, come shopping with you, work within your budget and help with your home gadget purchases, ensuring that you purchase the best products to meet your needs
- **Network Me!** – Work wirelessly at home. Install the wireless gear you need (like a router and network card) and connect your computer to another computer or gaming console plus one other peripheral device, ensure your wireless network is set up securely to deter hackers and prevent your neighbours from ‘borrowing’ your internet connection, and show you how to get the most out of your network.
- **Show Me!** – You can tell Gizmo something you’d love to be able to do and a Gizmotech will come to your home and show you how to do it
- **Networthy Test!** – A health check for your PC and its operating environment. A Gizmotech will provide a comprehensive examination and

provide a detailed report outlining any issues that might be affecting processing power. The Gizmotech will then provide a full overview of what needs to be done to ensure PC owners are getting the most from their hardware

- **Set Me Up!** – Media Centre PC customisation; connection to existing ISP; data transfer; and Media Centre hints and tips

Gizmo has a wide range of additional service packages designed to address the diverse home technology needs of customers. Home service visits are priced at a flat rate<sup>1</sup> and range from \$149 depending on the service required. Additionally, Gizmo offers a 'no fix, no fee' guarantee<sup>2</sup>.

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### **About Gizmo**

Gizmo is an Australian owned and operated company that provides comprehensive in-home and phone support service for a wide range of technologies used in the home. As the computer and its related gadgets become more and more a part of everyday life, Gizmo is here to help Australians make the most of what's available to them.

Gizmo service is available from 8am to 10pm weekdays and 9am to 6pm on weekends. For more information or for Gizmo service, please visit [www.gizmo.com.au](http://www.gizmo.com.au) or call 1300 275 449.

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<sup>1</sup>Cost of additional hardware or software is not included in service fee.

<sup>2</sup> In some cases, the solution may be that the customer needs to upgrade or replace software or hardware.