

Gizmo to Bring Windows Vista to Life for Australian PC Users

Gizmo named as official services partner for Microsoft's Vista operating system

Sydney, NSW – 24 January 2007 – Gizmo, the support service designed to help Australians get the most out of their computer and related gadgets and Microsoft, the worldwide leader in software, services and solutions, today announced a comprehensive set of home services to help Australians maximise the performance of Microsoft's new Windows Vista operating system.

Gizmo's nomination as a Microsoft supplier of home and small business technology support for Windows Vista brings with it the promotion of two key onsite packages designed to help people with their transition to the Vista environment.

'Set Me Up' assists users with customisation and maximisation of Vista either on their new or existing computer. Gizmo will get the computer up and running, connected to the internet and where required will transfer data from an old computer to the new one. In addition, it will help familiarise customers with the new features of Vista.

Gizmo's 'Network Me' will get users' home networks up and running and helps them share music, movies and photos on digital devices throughout their home.

Gizmo will also offer a Microsoft Vista phone support package for customers who have recently bought a new PC with Windows Vista pre-installed. This service involves either one call of approximately one hour or two calls at 30 minutes each.

"Gizmo is very pleased to join forces with Microsoft to help make the digital lifestyle a reality for Australians," said Brett Chenoweth, Gizmo's CEO. "We are working closely with Microsoft and have assembled a series of highly professional services surrounding Window's Vista designed to understand and address the unique needs of Australia's digital consumers."

"Windows Vista is the launching point for a new generation of digital technology adoption at home", said David McLean, Regional Director, Entertainment and Devices Division, Australia and New Zealand. "Microsoft is excited to partner with Gizmo. Their

professional approach, national support offer and focus on a high quality customer experience, ensuring Australians are getting the most out of their digital technology, stood out. Vista makes set up easier than ever, and with Gizmo on board the last piece of the technology adoption puzzle is in place.”

Gizmo launched its national rollout in August of last year and currently has on-site services available in Sydney, Melbourne, Canberra and Brisbane with a nationwide phone service. The company provides Australians with on-site home support to customise, set up and maintain computers, home networks, and peripheral devices.

Gizmo allows people to select from a wide list of service packages designed specifically to address the diverse needs of home technology and digital devices. Home service visits are priced¹ at a flat rate and range from \$120 to \$240 depending on the service required while over the phone service is a flat \$60 (support that requires less than ten minutes costs only \$20). Additionally, Gizmo offers a ‘no fix, no fee’ guarantee².

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About Microsoft

Founded in 1975, Microsoft (Nasdaq "MSFT") is the worldwide leader in software, services and solutions that help people and businesses realise their full potential.

About Gizmo

Gizmo is an Australian owned and operated company that provides comprehensive in-home and phone technical support service for a wide range of technologies used in the home. As the computer and its related gadgets become more and more a part of everyday life, Gizmo helps Australians get the most out of it.

Gizmo service is available on weekdays, evenings and weekends. For more information or for Gizmo service, please visit www.gizmo.com.au or call 1300 275 449.

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¹Cost of additional hardware or software is not included in service fee.

² In some cases, the solution may be that the customer needs to upgrade or replace software or hardware.