



Gizmo Arrives in Perth Offering Effortless Computing for All

Gizmo is here to help the people of Perth get the most out of their computers and related gadgets

Perth, Western Australia – 1 August, 2007 – Gizmo, the flexible support service created to help everyone bring their computers and digital gear to life in the home, today launched an “in-home” service in Perth.

Residents in Perth’s metro area can now call out professional Gizmotechs to their home to help them with computer set up and maintenance, health checks, wireless gear installation, and the general fixing of all kinds of gadgets including printers, digital cameras, webcams and MP3 players.

Gizmo is now truly national, with the Perth expansion adding to existing services in Sydney, Melbourne, Brisbane, Canberra and most recently, Adelaide.

“Gizmo is very pleased to have arrived in the City of Perth. We all know how tricky technology can get these days and our local Gizmotechs are looking forward to helping people here get their computers and different gadgets working together in the home,” said Brett Chenoweth, Gizmo’s chief.

Some of the latest Gizmo service packages include the following:

- **Shop with Me!** – A Gizmotech will consult you, come shopping with you, work within your budget and help with your home gadget purchases, ensuring that you purchase the best products to meet your needs
- **Network Me!** – Install the wireless gear you need (like a router and network card) and connect your computer to another computer or gaming console plus one other peripheral device, ensure your wireless network is set up securely to deter hackers and prevent your neighbours from ‘borrowing’ your internet connection, and show you how to get the most out of your networking.
- **Show Me!** – You can tell Gizmo something you’d love to be able to do and a Gizmotech will come to your home and show you how to do it
- **Networthy Test!** – A health check for your PC and its operating environment. A Gizmotech will provide a comprehensive examination and provide a detailed report outlining any issues that might be affecting processing power. The Gizmotech will then provide a full overview of what needs to be done to ensure PC owners are getting the most from their hardware

- **Set Me Up!** – Media Centre PC customisation; connection to existing ISP; data transfer; and Media Centre training

Gizmo allows people to select from a wide list of service packages designed specifically to address the diverse needs of home technology and digital devices. Home service visits are priced¹ at a flat rate and range from \$120 to \$240 depending on the service required while over the phone service is a flat \$60 (support that requires less than ten minutes costs only \$20). Additionally, Gizmo offers a 'no fix, no fee' guarantee².

About Gizmo

Gizmo is an Australian owned and operated company that provides comprehensive in-home and phone support service for a wide range of technologies used in the home. As the computer and its related gadgets become more and more a part of everyday life, Gizmo is here to help Australians make the most of what's available to them.

Gizmo service is available from 8am to 10pm weekdays and 9am to 6pm on weekends. For more information or for Gizmo service, please visit www.gizmo.com.au or call 1300 275 449.

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¹Cost of additional hardware or software is not included in service fee.

² In some cases, the solution may be that the customer needs to upgrade or replace software or hardware.